



ZAMBIA RAILWAYS LIMITED

CLARIFICATIONS FOR TENDER ZRL/TEN/MPS/008/2017 FOR THE SUPPLY AND DELIVERY OF PRINTED STATIONERY, TONER CARTRIDGES AND OFFICE STATIONERY ON A ONE YEAR RATES CONTRACT BASIS

Please find below, responses to all clarifications received from prospective bidders.

S/N	Question Header	Clarification/Question	Response
1	Bid Declaration	The Bid declaration was not included in the tender, and request is made for the Bid Declaration to be added to the bidding forms.	Refer to page 36 of the Bidding document the form as been included. However, we have not asked for a Bid Declaration but a Bid security of 2%
2	Tender Number	The advert and second page of the tender document indicates ZRL/TEN/008/2017, yet the Invitation for Bids and section II of the Bidding Data Sheet indicates ZRL/TEN/MPS/000/2017.	This was just a typing error, the tender number is ZRL/TEN/MPS/008/2017
3	Technical Specifications, brochures and after sales service	What kind of technical specifications, brochures and after sales service would you want considering that these are consumables under Lot 2?the toner number should suffice and verified on delivery as genuine.	<p>The technical specifications required are the corresponding product codes (the two identification numbers on toners).</p> <p>For brochures, include pictures of the toner with a detailed description e.g in which machine it should be used.</p> <p>For after sales service, we don't open to test toners upon delivery, defective toners are usually identified during usage therefore cooperation from the supplier is needed in the replacement of the identified defective toners.</p>